



## Team Highlife Resort Manager

### Why join Team Highlife?

We believe that our promise to give our guests the most refreshingly good ski holiday ever is made possible because we employ really good people. Our guest's book again for the exceptional level of service and care they receive both on and off the slopes.

### What is a Highlife Resort Manager?

Our resort managers are responsible for ensuring that our customers are having a fantastic holiday. You oversee all operational and guest related aspects of resort management. You will supervise and organise the resort team members, and ensure that the Highlife high standards, procedures and company image are maintained. You run a tight ship with clean chalets, great food, efficient work processes and communication across the resort team, and exceptional service both in the chalet and on the slopes.

### Who are you?

To be considered for this role you have what it takes to motivate a team of hosts, resort hosts and chefs to deliver exceptional service to every customer. You are approachable, and you have a great way with people and take pride in ensuring your team and ultimately your customers have all the assistance they need, when they need it.

You have at least 3 years experience in a Hospitality environment as well as experience with managing a team. You have great initiative and problem-solving skills and always put the customer first. You must have excellent administration and organisation skills, with good computer literacy. You love the idea of making sure every guest has their best ever ski holiday.

You are enthusiastic, friendly, courteous, approachable, professional, reliable, punctual, smart, tidy, a fast-learner, and have an eye for detail and excellent communication skills.

You have a minimum of 3 weeks skiing and/or snowboarding experience, a good working knowledge of French, and a Full Drivers Licence held for at least 2 years, and an Irish tax number.

You must be available from the 24<sup>th</sup> November to the 30<sup>th</sup> April, and will be based in the French Alps for all of that time.

### What you get?

We are proud to say that Highlife offers what we are told is the best overall ski season package in the market – but it is because we only employ people that are able to perform in the most professional and committed team in the Alps.

- Approximate dates of employment are 24/11/11- 30/04/12
- Competitive weekly salary
- Accommodation and all bills in team apartment
- Return travel from Ireland/UK to/from your resort
- Full Ski Equipment for the season
- A Full Area Lift Pass for whatever resort you are in
- Carte neige insurance
- One full day off per week

The Team Highlife uniform is provided for use during working hours, and includes Ski Jacket, Salopettes and Team T-shirts.

We look forward to talking to you about an exciting season that lies ahead!